

New York State *Public Service Commission*

Vision

Promote competitive markets and streamline regulation.

Mission Statement

The mission of the New York State Department of Public Service is to ensure safe, secure, and reliable access to energy, telecommunications, and water services for New York State's citizens and businesses. With an emphasis on promoting competitive markets, the Department seeks to maximize customer choice and value for these services by stimulating innovation, strategic infrastructure investment, and the use of resources in an efficient and environmentally responsible manner. Where competition is not present or viable, the Department will exercise its regulatory authority judiciously to ensure equitable rates and high-quality service.