

**Case No. 12-M-0476 et. al.**  
**EDI Business/Technical Working Groups**  
**Workpaper –503 IG – REF\*45 Segment Changes - 4/29/2016**

**Segment:** **REF** Reference Identification (Previous Utility Account Number)  
**Position:** 060  
**Loop:** LIN Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional  
**Max Use:** >1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Conditional

Where a utility changes an existing customer's account number as a business process (and as noted in its Utility Maintained EDI Guide), ~~This~~ segment ~~must be sent~~ **required** when the utility assigned account number for the customer has changed in the last 90 days.

REF~45~9194132485705971

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Must Use	REF01	128	Reference Identification Qualifier Code qualifying the Reference Identification 45 Old Account Number REF02 is the Utility's previous account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier Previous Utility Account Number for the Customer.  This segment would be sent, for example, when a change in meter reading routes results in a change in the account number assigned to the customer.	X AN 1/30

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248:

**Segment:** **REF** Reference Identification (Previous Utility Customer Account Number)  
**Position:** 060  
**Loop:** HL Mandatory  
**Level:** Detail  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Conditional

Where a utility changes an existing customer's account number as a business process (and as noted in its Utility Maintained EDI Guide), This-this segment is required in Utility initiated transactions when the utility assigned account number for the customer has changed in the last 90 days; otherwise, not used.  
 REF~45~9194132485705971

**Data Element Summary**

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number REF02 is the Utility's previous account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification	X AN 1/30

Previous utility assigned customer account number. Current utility assigned account number must be sent in REF~12.

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810 URR:

**Segment:** **REF** Reference Identification (Previous Utility Customer Account Number)  
**Position:** 050  
**Loop:**  
**Level:** Heading  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Conditional

Where a utility changes an existing customer's account number as a business process (and as noted in its Utility Maintained EDI Guide), ~~This~~-this segment is Required-required when the utility assigned account number for the customer has changed in the last 90 days. Otherwise, not used.

REF~45~9194132485705971

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number REF02 is the Utility's previous account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification Previous utility assigned customer account number. Current utility assigned account number must be sent in REF~12.	X AN 1/30

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814C:

**Segment:** **REF** Reference Identification (Previous Utility Account Number)  
**Position:** 030  
**Loop:** LIN Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.

**Notes:** Utility Request: Conditional  
 ESCO Response: Not Used  
 ESCO Request: Not Used  
 Utility Response: Not Applicable

Where a utility changes an existing customer's account number as a business process (and as noted in its Utility Maintained EDI Guide), This-this segment must be sent by the Utility when the utility assigned account number for the customer is changed.

REF~45~9194132485705971

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number Identifies accounts being changed REF02 is the Utility's previous account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification	X AN 1/30
			Prior utility assigned account number for the customer designated in this transaction. Current utility assigned account number for the customer must be present in REF*12.	

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814D:

**Segment:** **REF** Reference Identification (Previous Utility Account Number)  
**Position:** 030  
**Loop:** LIN Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.

**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.

**Notes:** Request: Conditional  
 Response: Conditional

Where a utility changes an existing customer's account number as a business process (and as noted in its Utility Maintained EDI Guide), This-this segment is required on Utility initiated Drop Requests and Utility Responses when the customer's account number has changed within the last 90 days.

Response: Required on Utility responses when the customer's account number has changed within the last 90 days.

REF~45~9194132485705971

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number Identifies accounts being changed REF02 is the Utility's previous account number for the customer.	M ID 2/3

Must Use	REF02	127	Reference Identification Prior utility assigned account number for the customer designated in this transaction. Current utility assigned account number for the customer must be present in REF*12.	X AN 1/30
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**814E:**

**Segment:**     **REF** Reference Identification (Previous Utility Account Number)  
**Position:**    030  
**Loop:**        LIN     Optional (Must Use)  
**Level:**       Detail  
**Usage:**       Optional (Dependent)  
**Max Use:**     1  
**Purpose:**       To specify identifying information  
**Syntax Notes:** 1    At least one of REF02 or REF03 is required.  
                   2    If either C04003 or C04004 is present, then the other is required.  
                   3    If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1    REF04 contains data relating to the value cited in REF02.  
**Notes:**        Request:            Not Used  
                   Accept Responses: Conditional

Where a utility changes an existing customer’s account number as a business process (and as noted in its Utility Maintained EDI Guide), ~~This~~-~~this~~ segment is required in Accept Response transactions when the utility assigned account number for the customer has changed in the last 90 days.  
 REF~45~9194132485705971

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number REF02 is the Utility's previous account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification  Previous Utility account number for the customer.  This segment would be sent, for example, when a change in meter reading routes results in a change in the account number assigned to the customer.	X AN 1/30

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814HU:

**Segment:** **REF** Reference Identification (Previous Utility Account Number)  
**Position:** 030  
**Loop:** LIN Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.

**Comments:**  
**Notes:**

Request: Not Used  
 Accept Response: Where a utility changes an existing customer's account number as a business process (and as noted in its Utility Maintained EDI Guide), this segment is Required-required when the utility assigned account number for the customer has changed in the last 90 days.  
  
 REF~45~9194132485705971

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number REF02 is the Utility's previous account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification  Previous Utility account number for the customer.  This segment would be sent, for example, when a change in meter reading routes results in a change in the account number assigned to the customer.	X AN 1/30

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814R

**Segment:** **REF** Reference Identification (Previous Utility Account Number)  
**Position:** 030  
**Loop:** LIN Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.

**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.

**Comments:**

**Notes:** Request: Conditional  
 Response: Not Used

Where a utility changes an existing customer's account number as a business process (and as noted in its Utility Maintained EDI Guide), ~~This-this~~ segment is required when the utility assigned account number for the customer has changed in the last 90 days.

REF~45~9194132485705971

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number REF02 is the Utility's previous account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification	X AN 1/30
<p>Prior utility assigned account number for the customer designated in this transaction. Current utility assigned account number for the customer must be present in REF*12.</p>				

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820:

**Segment:** **REF** Reference Identification (Previous Utility Account Number)  
**Position:** 170  
**Loop:** RMR Optional (Must Use)  
**Level:** Detail  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Notes:** Conditional

This segment is Not Used when RMR01=14 (Master Account).

Where a utility changes an existing customer's account number as a business process (and as noted in its Utility Maintained EDI Guide), ~~This~~ this segment is required when the utility assigned account number for the customer has changed in the last 90 days.

REF~45~1105687500

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number REF02 is the Utility's previous account number for the customer.  The utility account number must be supplied without intervening spaces or non-alphanumeric characters. (Characters added to aid in visual presentation on a bill, for example, should be removed).	M ID 2/3
Must Use	REF02	127	Reference Identification Previous utility assigned customer account number. Current utility assigned account number for the customer must be sent in RMR02 when RMR01=12.	X AN 1/30

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824AA-NN:

**Segment:** **REF** Reference Identification (Previous Utility Account Number)  
**Position:** 070  
**Loop:** N1 Optional (Dependent)  
**Level:** Heading  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Notes:** Conditional

Where a utility changes an existing customer's account number as a business process (and as noted in its Utility Maintained EDI Guide), This-this segment must be sent on Utility initiated transactions when the utility account number for the customer has changed in the last 90 days. It is not used when rejecting an 810 ESCO Summary Invoice (Single Retailer Model) or an entire 568 or 820 transaction.

REF~45~011231287655403

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number REF02 contains the utility's previous account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification Previous utility account number. Numbers must be supplied without intervening spaces or non-alphanumeric characters. (Characters added to aid in visible presentation on a bill, for example, should be removed)	X AN 1/30

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824AA-PN:

**Segment:** **REF** Reference Identification (Previous Utility Account Number)  
**Position:** 070  
**Loop:** N1 Optional (Must Use)  
**Level:** Heading  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Conditional

Where a utility changes an existing customer's account number as a business process (and as noted in its Utility Maintained EDI Guide), This-this segment must be sent on Utility initiated transactions when the utility account number for the customer has changed in the last 90 days.

REF~45~011231287655403

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number REF02 contains the utility's previous account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification Previous utility account number Numbers must be supplied without intervening spaces or non-alphanumeric characters. (Characters added to aid in visible presentation on a bill, for example, should be removed)	X AN 1/30

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867HU:

**Segment:** **REF** Reference Identification (Previous Utility Account Number)  
**Position:** 120  
**Loop:** N1 Optional (Must Use)  
**Level:** Heading  
**Usage:** Optional  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Conditional

Where a utility changes an existing customer's account number as a business process (and as noted in its Utility Maintained EDI Guide), this segment is Required-required when the utility assigned account number for the customer has changed in the last 90 days.  
 REF~45~9194132485705971

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number REF02 contains the Utility's previous account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification Previous Utility account number for the customer This segment would be sent, for example, when a change in meter reading routes results in a change in the account number assigned to a customer.	X AN 1/30

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867MU:

**Segment:** **REF** Reference Identification (Previous Utility Account Number)  
**Position:** 120  
**Loop:** N1 Optional (Must Use)  
**Level:** Heading  
**Usage:** Optional (Dependent)  
**Max Use:** 1  
**Purpose:** To specify identifying information  
**Syntax Notes:** 1 At least one of REF02 or REF03 is required.  
 2 If either C04003 or C04004 is present, then the other is required.  
 3 If either C04005 or C04006 is present, then the other is required.  
**Semantic Notes:** 1 REF04 contains data relating to the value cited in REF02.  
**Comments:**  
**Notes:** Conditional

Where a utility changes an existing customer's account number as a business process (and as noted in its Utility Maintained EDI Guide), This-this segment must be sent when the utility assigned account number for the customer has changed in the last 90 days.

REF~45~9194132485705971

**Data Element Summary**

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number REF02 is the Utility's previous account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification Previous Utility Account Number for the Customer. This segment would be sent, for example, when a change in meter reading routes results in a change in the account number assigned to the customer.	X AN 1/30