

Public Service Law Section 71 Complaint Form

Public Service Law section 71, as amended, authorizes utility customers, various elected officials, or the Department of State to submit written complaints about gas or electricity service, including but not limited to, the duration of a disruption in gas or electricity service. Customer complaints under this provision need to include at least 25 utility customers. Complaints under section 71 must include the signature of the complainant(s) and their place of residence including street address.

If you wish to proceed with filing a complaint under Public Service Law section 71, please provide your printed name, signature, street address, municipality, zip code and apartment number if applicable.

Are you a utility customer?

	Printed Name & Signature	Street Address	Municipality	Zip Code
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Attach additional sheets as necessary.

Are you a mayor, trustee of a village, town board of a town, chief executive of a county, or legislative body of a county in which a gas or electric corporation manufacturers, transports, sells, or supplies gas or electricity?

If yes, please complete.

Printed Name & Signature	Position	Street Address	Municipality & Zip Code

Is the complaint submitted on behalf of the New York State Department of State?

If yes, please complete.

Printed Name & Signature	Position within Dept. of State	Street Address	Municipality & Zip Code

Please submit this form to:

Mail:

Office of Consumer Services
New York State Department of Public Service
3 Empire State Plaza, 4th Floor
Albany, NY 12223

Or

E-mail: Complaint.filing@dps.ny.gov

OR

Fax: 518-486-7868