

STATE OF NEW YORK

Public Service Commission

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PSC Extends Hours to Assist With Storm Preparation and Restoration — Information on Consumer Services Available —

Albany, NY—11/26/14—The New York State Public Service Commission (Commission) today announced the Department of Public Service will extend its Call Center Helpline hours beginning Wednesday, November 26 until 7:30 P.M., and continuing Thursday, November 27, from 9:00 A.M. to 5:00 PM, and Friday, November 28, from 7:30 A.M. to 7:30 P.M., as needed, to assist utility customers in storm preparation and restoration efforts. The Department of Public Service Call Center Helpline can be reached by calling (800) 342-3377.

Meanwhile, Commission staff will continue to monitor the utilities efforts throughout the storm and during the restoration period. Utilities are prepared to respond to power disruptions.

How to Contact Your Utility:

Central Hudson: (845) 452-2700 or (800) 527-2714, or go to www.centralhudson.com

Con Edison: (800) 75-CONED (800-752-6633), or go to www.coned.com

PSEG-Long Island: (800) 490-0025, or go to www.psegliny.com

National Grid (Upstate Electricity): (800) 867-5222

National Grid (Upstate Gas): (800) 642-4272

National Grid (Metro Area Gas): (718) 643-4050

National Grid (Long Island Gas): (800) 490-0045

NYSEG (Electricity): (800) 572-1131, or go to www.nyseg.com

NYSEG (Gas): (800) 572-1131

Orange & Rockland: (877) 434-4100, or go to www.oru.com

RG&E (Electricity): (800) 743-1701, or go to www.rge.com

RG&E (Gas): (800) 295-7323

Utilities can provide customers with storm and safety information or customers can call the Department's Call Center for information. The PSC Helpline can be reached by calling **(800) 342-3377**.