

STATE OF NEW YORK

Public Service Commission

Garry A. Brown, Chairman

Three Empire State Plaza, Albany, NY 12223

Further Details: James Denn

James.denn@dps.ny.gov | 518.474.7080

<http://www.dps.ny.gov>

<http://twitter.com/NYSDPS>

13005

PSC EXTENDS HOURS TO ASSIST WITH STORM PREPARATION

— Information on Consumer Services Available —

Albany, NY—02/08/13—The New York State Public Service Commission (Commission) today announced the Department of Public Service will extend its Call Center Helpline hours beginning Friday, February 8 to assist consumers in their storm preparation efforts. The Department of Public Service Call Center Helpline can be reached by calling 1-800-342-3377 until 7:30 PM. on Friday and 9:00 AM to 5:00 PM on Saturday, February 9. Meanwhile, staff of the Department of Public Service will continue to monitor the utilities' efforts throughout the storm and restoration period.

How to Contact Your Utility:

Central Hudson: 1-845-452-2700 or 1-800-527-2714, or go to www.centralhudson.com

Con Ed: 1-800-75-CONED (1-800-752-6633), or go to www.coned.com.

LIPA: 1-800-490-0075, or go to www.lipower.org.

National Grid (Upstate Electricity): 1-800-867-5222

National Grid (Upstate Gas): 1-800-892-2345

National Grid (Metro Area Gas): 1-718-643-4050

National Grid (Long Island Gas): 1-800-490-0045

NYSEG (Electricity): 1-800-572-1131, or go to www.nyseg.com

NYSEG (Gas): 1-800-572-1121

Orange & Rockland: 1-877-434-4100, or go to www.oru.com

RG&E (Electricity): 1-800-743-1701, or go to www.rge.com

RG&E (Gas): 1-800-743-1702

Utilities can provide customers with shelter information or customers can call the Department's Call Center for information. The PSC Help Line can be reached by calling 1-800-342-3377. If you have difficulty understanding English, please call us at 1-800-342-3377 for free language assistance services regarding this press release.