



## Department of Public Service

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### **Statement from Department of Public Service CEO Audrey Zibelman**

“This afternoon, L3, a fiber service provider to companies such as Time Warner and Verizon, experienced an outage on its system. As a result, more than 750,000 customers in the New York City area were unable to complete telephone calls. As directed by Governor Cuomo, the Department of Public Service and the Department of Homeland Security investigated the outage to ensure 911 calls were not impacted. Service is being restored, and DPS will continue to investigate the incident to determine the cause.”