

STATE OF NEW YORK

Public Service Commission

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PSC EXTENDS HOURS TO ASSIST WITH STORM PREPARATION

— Information on Consumer Services Available —

Albany, NY—12/26/12—The New York State Public Service Commission (Commission) today announced the Department of Public Service will extend its Call Center Helpline hours beginning Wednesday, December 26 to assist consumers in their storm preparation efforts. The Department of Public Service Call Center Helpline can be reached by calling 1-800-342-3377 between the hours of 7:30 AM and 7:30 PM. Meanwhile, Staff of the Department of Public Service will continue to monitor the utilities' efforts throughout the storm and restoration period.

How to Contact Your Utility:

Central Hudson: 1-845-452-2700 or 1-800-527-2714, or go to www.centralhudson.com

Con Ed: 1-800-75-CONED (1-800-752-6633), or go to www.coned.com.

LIPA: 1-800-490-0075, or go to www.lipower.org.

National Grid (Upstate Electricity): 1-800-867-5222

National Grid (Upstate Gas): 1-800-892-2345

National Grid (Metro Area Gas): 1-718-643-4050

National Grid (Long Island Gas): 1-800-490-0045

NYSEG (Electricity): 1-800-572-1131, or go to www.nyseg.com

NYSEG (Gas): 1-800-572-1121

Orange & Rockland: 1-877-434-4100, or go to www.oru.com

RG&E (Electricity): 1-800-743-1701, or go to www.rge.com

RG&E (Gas): 1-800-743-1702

Utilities can provide customers with shelter information or customers can call the Department's Call Center for information. The PSC Help Line can be reached by calling **1-800-342-3377**.