

## PAYPHONE DIALING INSTRUCTIONS:

**Payphone Owner/Vendor Name - Owner/Vendor Mailing Address - City/State/Zip - 1(800)XXX-XXXX**

### COIN CALLS

#### Local Calls:

Deposit \$.XX for X minutes (\$.XX each additional X minutes) - Dial Number

Outside this calling area.....Dial (1+) Area Code + Number (Deposit amount requested)

#### Long Distance:

Dial (1+) Area Code + Number (Deposit amount requested)

#### Operator Assistance Provided by:

(O) OSP Company Name

OSP Address

City/State/Zip

1(800)XXX-XXXX

(O+xxx-xxx-xxxx)

OSP Company Name

### CALLING & CREDIT CARD CALLS

Dial (0+) Area Code + Number, Wait for tone, Enter card number

### COLLECT OR PERSON TO PERSON CALLS

Dial (0+) Area Code + Number, Follow instructions

Address

City/State/Zip

1(800)XXX-XXXX

### FREE CALLS (No Coin Needed)

Repair Service and Refunds - Dial 1(800)XXX-XXXX

Operator assistance - Dial "0"

Toll free calls - Dial (1+) 800 (or 888, 877) + Number

Relay Service for hearing/speech impaired-1-800-662-1220(TTY) 1-800-421-1220(Voice)

**EMERGENCY (SOS) CALLS** - Dial 911 or "0"

### DIRECTORY ASSISTANCE

Local Dial 555-1212

Long Distance Dial (1+) Area Code + 555-1212

Charges may apply. Deposit requested amount

For rates, billing and service disputes write or call the carrier shown above

You have the right to access the Long Distance carrier of your choice. Follow your carriers instructions

### OPERATOR ASSISTED AND CREDIT CARD CALLS MAY BE SUBJECT TO ADDITIONAL CHARGES

For unresolved billing or service Intrastate complaints contact:  
New York State Public Service Commission at 1-800-342-3377

Interstate complaints write to: Federal Communications Commission,  
Common Carrier Service Bureau, Enforcement Division, Mail Stop 1600A2,  
Washington, D.C. 20554