



Acadia Micro, LLC
101 Federal Street, Suite 1940
Boston, MA 02110

25 September 2015

New York State Public Service Commission
3 Empire State Plaza
Albany, NY 12223-1350

Dear Ms. Kennedy:

Re: Case 15E-0082

On September 9th our company attended your collaborative regarding the PSC's CDG program. We greatly appreciated the opportunity to attend. Expanding access to solar energy, particularly for those considered LMI, is an initiative that Acadia Micro supports with the utmost enthusiasm.

During our visit to Albany, we noted features regarding CDG management that warrants further discussion. As you know, the complexity of the CDG program, in particular customer signup and credit transfers, requires new business processes and underlying systems to support them. National Grid acknowledged its manual allocation system, and considering the large number of end-users likely to enroll this is an issue that should be addressed. Furthermore, subjects such as meter, customer data accessibility, and financial transparency should be further considered.

Acadia Micro has dedicated its entire business to assisting programs like CDG. We understand the challenges the utility and PSC face. Our software as a service (SaaS) is designed to support operators of CDG sites and provide them with services including data management, billing, site monitoring, and customer engagement all in a single platform. Transparent and accurate financial management of CDG assets, as well as error free customer signups, are two of the most critical elements of the program and we believe that significant efforts should be made by all market participants to ensure that customers are able to be enrolled and billed appropriately.

Acadia Micro would appreciate the opportunity to collaborate with utilities and other stakeholders to ensure that the underlying systems support the CDG program. We truly hope to see CDG grow and prosper in New York, and we want to do what we can to help.

Sincerely,

A handwritten signature in cursive script that reads "Claudine Ellyin".

Claudine Ellyin
Senior Staff, Acadia Micro