

Customer Engagement Committee Call  
Thursday, June 26<sup>th</sup> 2014  
2:00 – 4:00 PM

Call in Number: 1-866-394-2346 Passcode: 4258587698

1. Introduction
2. Roll Call
3. Customer Engagement Committee deliverables and July 10 Session
4. Open questions:
  - What factors most affect customer participation?
  - What type of compensation is more likely to attract customer participation, bill savings or direct payments?
  - How large of a factor is customer education and is this a Commission responsibility?