# Ensuring Regulatory Compliance


## Geoff Isbell, EWN President


NYS DPS Operator Qualification Technical Conference 2017

Regulatory
Accountability
Consistency
Effectiveness
Sustainability

# Regulatory

- OQ NPRM Limbo
- Rules are Minimum
- Encourage More
- Focus on Performance

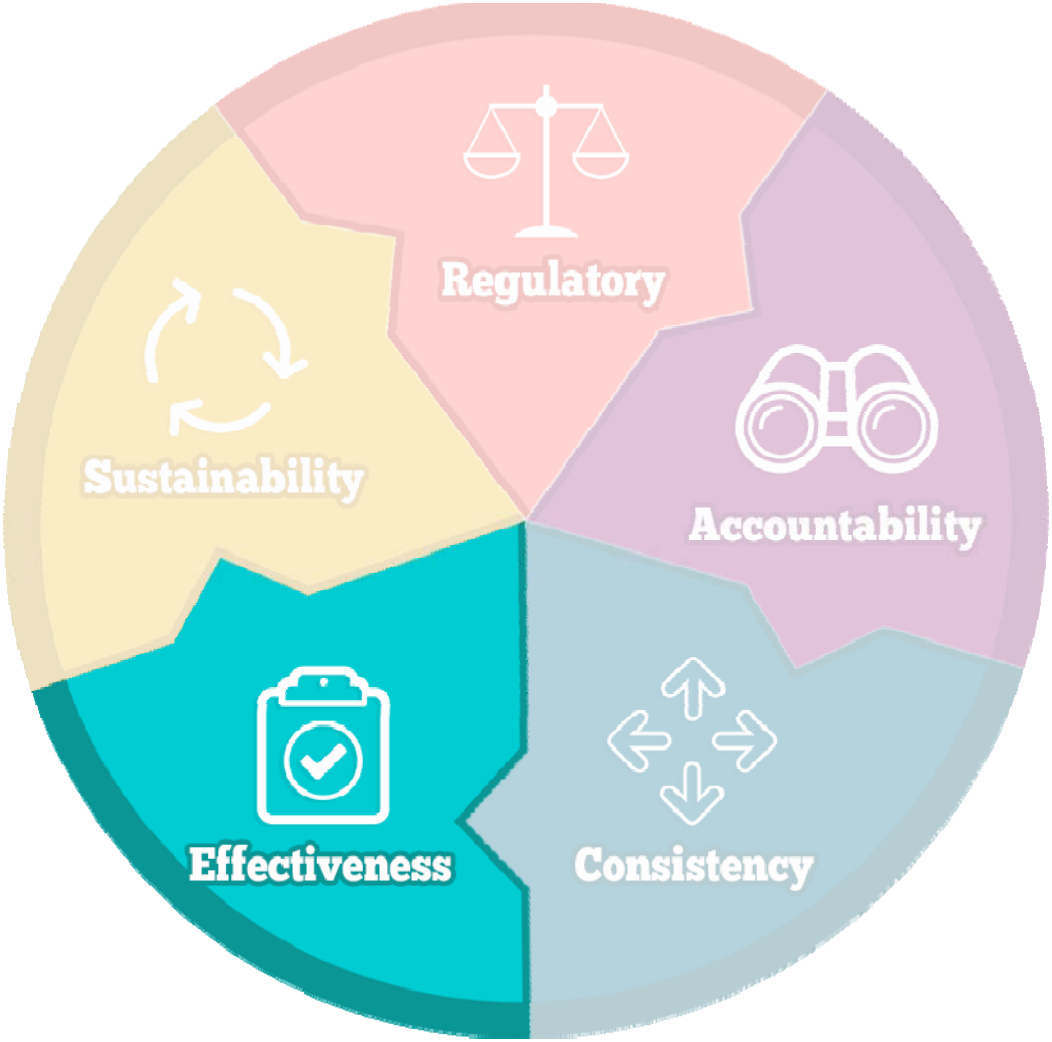
# Accountability

- Operators own OQ
- Know & Manage Risk
- Tailor OQ Program to

  "Unique Operations & Practices"

# Consistency

- O&M > SOPs > OQ
- Programs vs. Actual
- Operator & Contractor
- Management of Change




# Effectiveness

- Operator Specific
- KSAs + AOCs = Qual.
- Outcome Oriented
- Measure Results & Prove Competency

# Sustainability

- **Behavioral Focus**
- **Leverage Standards**
- **Utilize Resources**
- **PSMS (API RP 1173)**

# Challenge:

**Operators:**

- **Raise the Bar**

**Contractors:**

- **Offer Solutions**

**Regulators:**

- **Collaborate**

# Questions?

## Now is your chance.

# Need help? Care to learn more?

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# Effective Training and Evaluation Programs

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BUSINESS
INFOGRAPHIC
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# Analyze Your Audience and Context

- Who is your Audience?
- What Environment will they be working in?

# Develop an Instructional Strategy

- Classroom Lecture
- Hands-On Training
- Computer-Based Modules

# Identify Qualification Methods

- Computer-Based Training
- Hands-on Training
- Performance Evaluation

# Measure Program Effectiveness

- Reaction
- Learning
- Behavior
- Results

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