

Company Name: Con Edison
Case Description:
Case: 08-E-0539

Response to NYPA Interrogatories – Set NYPA3
Date of Response: 07/02/2008
Responding Witness: Infrastructure Investment Panel

Question No. :55

Please describe fully how, if at all, Con Edison's customers' value of service is accounted for in the development of the desired level of reliability.

Response:

See responses to NYPA 48, 49, 52 and 53. As demonstrated in these responses, Con Edison's customers' value of service is accounted for in the Company's efforts to maintain its industry leading reliability.

Company Name: Con Edison
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Response to NYPA Interrogatories – Set NYPA3
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Responding Witness: Infrastructure Investment Panel

Question No. :56

How does the Company determine its customers' preferences for various levels of reliability? How often is that updated?

Response:

See responses to NYPA 48, 49, 52 and 53. As demonstrated in these responses, Con Edison's customers' value of service is accounted for in the Company's efforts to maintain its industry leading reliability. To the Company's knowledge, few if any of its more than 3 million customers have provided the Company with preferences for various levels of reliability.

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Response to NYPA Interrogatories – Set NYPA3
Date of Response: 07/02/2008
Responding Witness: Infrastructure Investment Panel

Question No. :57

How does the Company determine the economic value which its customers place on reliability? How often is that updated?

Response:

See response to NYPA 56.