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John B. Rhodes, Chair

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Public Service Commission Chair John B. Rhodes Pursuing New Enforcement Actions Against Charter

ALBANY — Chair John B. Rhodes proposed today that the Public Service Commission take stronger enforcement actions against Charter Communications, Inc. d/b/a Spectrum. Charter has continually failed to meet its commitments to the state, including its obligation to timely extend its high-speed broadband network to 145,000 unserved and underserved homes and businesses. Charter has also continued to make the false claim in advertisements and other public statements that it is exceeding its obligations to New York State, notwithstanding that the Commission has previously directed Charter to cease its misleading campaign and has referred the matter to the New York Attorney General for appropriate action. Charter’s claims are simply false and the Commission will not stand idly by while Charter deceives the public and its shareholders. Charter’s own data shows a gaping hole between its commitments and its performance. New York will not tolerate Charter’s gas lighting its own customers into believing it is meeting its promises.

“Not only has the company failed to meet its obligations to build out its cable system as required, it continues to make patently false and misleading claims to consumers that it has met those obligations without in any way acknowledging the findings of the Public Service Commission to the contrary,” **said Chair Rhodes**. “Our patience with Charter has come to an end and now we must move to take much stronger actions.”

Chair Rhodes said that a suite of enforcement actions against Spectrum are in development, including additional penalties, injunctive relief, and additional sanctions or revocation of Spectrum’s ability to operate in New York State.