



Public Service Commission

For Immediate Release: 08/31/18

John B. Rhodes, Chair

Contact:

James Denn | James.Denn@dps.ny.gov | (518) 474-7080

<http://www.dps.ny.gov>

<http://twitter.com/NYSDPS>

18072/15-M-0388

Statement from Chair of the Public Service Commission John B. Rhodes on the Removal of Misleading Charter Ads

“The PSC continues its action against Charter/Spectrum for failing to adhere to its original franchise agreement committing them to bring high speed Internet access to underserved areas in the state. As a related issue, Charter started running television ads on their news and regular programming touting Charter’s public service contribution to the people of the state. This was in direct contradiction to the PSC findings and facts, and Charter agreed to pull the ads. Several weeks ago, Charter started to run similar advertisements touting their “investment in the community.” The PSC found these ads were also misleading and contacted Charter, and the company has also agreed to remove these advertisements.”